

It is important to Inspired broadband Pty Ltd that all eligible Inspired broadband Pty Ltd customers are able to access our NBN specific Services Accordingly, we have devised a Fair Use Policy which applies to:

- Usage of any NBN specific Inspired broadband Pty Ltd Services; and
- Any NBN specific promotions or Services which are advertised by Inspired broadband Pty Ltd as subject to the Fair Use Policy ("Fair Use Promotions").
- Inspired broadband Pty Ltd reserves the right to vary the terms of the Fair Use Policy from time to time if:
- Your usage of any NBN specific Inspired broadband Pty Ltd Services is unreasonable; or
- Your participation in a Fair Use Promotion is excessive or unreasonable, as defined below.

Unreasonable Use

- It is unreasonable use of Inspired broadband Pty Ltd NBN specific Services where your use is reasonably considered by Inspired broadband Pty Ltd to be fraudulent or to adversely affect the Inspired broadband Pty Ltd NBN related Network or other Inspired broadband Pty Ltd customer's use of or access to a Inspired broadband Pty Ltd NBN specific Service or the Inspired broadband Pty Ltd NBN related Network.
- It is unreasonable use of a Fair Use Promotion where your participation in a Fair Use Promotion is reasonably considered by Inspired broadband Pty Ltd to be fraudulent or to adversely affect the Inspired broadband Pty Ltd NBN related Network or other Inspired broadband Pty Ltd customer's use of or access to a Inspired broadband Pty Ltd NBN specific Service or the Inspired broadband Pty Ltd NBN related Network.
- Among other things, "fraudulent use" includes supplying a Inspired broadband Pty Ltd NBN specific Service without Inspired broadband Pty Ltd's consent so that someone else may access or use Inspired broadband Pty Ltd NBN specific Services or take advantage of a Fair Use Promotion.
- Excessive Use: If your usage of Inspired broadband Pty Ltd NBN specific Services is deemed as excessive, we may contact you and request that you decrease your usage. If your usage continues at a level deemed excessive, we may suspend or terminate your service.

Inspired broadband Pty Ltd considers excessive use being:
NBN specific Voice Service - 2000 minutes per month
NBN specific Inbound Voice Service - 1100 minutes per month

Our Rights

- Where you are in breach of this Fair Use Policy for NBN Services, Inspired broadband Pty Ltd may contact you to discuss changing your usage so that it conforms to this Fair Use Policy.
- If after Inspired broadband Pty Ltd has contacted you, your excessive or unreasonable use of NBN specific Services continues, Inspired broadband Pty Ltd may, without further notice to you:
- Suspend or limit the NBN specific Service (or any feature of it) for any period we think is reasonably necessary; and/or
- Terminate your agreement in accordance with the NBN Customer Terms, and with the Terms and Conditions of the Standard Form of Agreement.

For more information on our Fair Use Policy - NBN Services, please Contact Us.